

## STANDARD SECURITY AGREEMENT

1. PASSCODE TO CPU SOFTWARE REMAINS PROPERTY OF Mississippi Alarm, Inc. (MA). Provided Subscriber performs this agreement for the full term thereof, upon termination MA shall at its option provide to Subscriber the passcode to the CPU software or change the passcode to the manufacturer's default code. Software programmed by MA is the intellectual property of MA and any unauthorized use of same, including derivative works, is strictly prohibited and may violate Federal Copyright laws, Title 17 of the United States Code, and may subject violator to civil and criminal penalties. The Equipment shall remain personal property and shall not be considered a fixture, or an addition to, alteration, conversion, improvement, modernization, remodeling, repair or replacement of any part of the realty, and Subscriber shall not permit the attachment thereto of any apparatus not furnished by MA.

2. TERM OF AGREEMENT: RENEWAL: The term of this agreement shall be for a period of one month and shall automatically renew month to month thereafter under the same terms and conditions, unless either party gives written notice to the other by certified mail, return receipt requested, of their intention not to renew the agreement at least 30 days prior to the expiration of any term. After the expiration of one year from the date hereof MA shall be permitted from time to time to increase all charges by an amount not to exceed nine percent each year and Subscriber agrees to pay such increase.

3. CENTRAL OFFICE MONITORING: Upon receipt of a signal from Subscriber's alarm system, MA or its designee central office shall make every reasonable effort to notify Subscriber and the appropriate municipal police or fire department depending upon the type of signal received. Not all signals will require notification to the authorities and Subscriber may obtain a written response policy from MA. No response shall be required for supervisory, loss of communication pathway, trouble or low battery signals. Subscriber acknowledges that signals transmitted from Subscriber's premises directly to municipal police or fire departments are not monitored by personnel of MA or MA's designee central office and MA does not assume any responsibility for the manner in which such signals are monitored or the response, if any, to such signals. Subscriber acknowledges that signals which are transmitted over telephone lines, wire, air waves, internet, VOIP, radio or cellular, or other modes of communication pass through communication networks wholly beyond the control of MA and are not maintained by MA except MA may own the radio network, and MA shall not be responsible for any failure which prevents transmission signals from reaching the central office monitoring center or damages arising therefrom, or for data corruption, theft or viruses to Subscriber's computers if connected to the alarm communication equipment. Subscriber agrees to furnish MA with a written Call List of names and telephone numbers of those persons Subscriber wishes to receive notification of alarm signals. Unless otherwise provided in the Call List MA will make a reasonable effort to contact the first person reached or notified on the list either via telephone call, text or email message. No more than one call to the list shall be required and any form of notification provided for herein, including leaving a message on an answering machine, shall be deemed reasonable compliance with MA's notification obligation. All changes and revisions shall be supplied to MA in writing. Subscriber authorizes MA to access the control panel to input or delete data and programming. If the equipment contains video or listening devices permitting central office to monitor video or sound then upon receipt of an alarm signal central office shall monitor video or sound for so long as central office in its sole discretion deems appropriate to confirm an alarm condition. If Subscriber requests MA to remotely activate or deactivate the system, change combinations, openings or closings, or re-program system functions, Subscriber shall pay MA \$90.00 for each such service. MA may, without prior notice, suspend or terminate its services, in central office's sole discretion, in event of Subscriber's default in performance of this agreement or in event central office facility or communication network is nonoperational or Subscriber's alarm system is sending excessive false alarms. Central office is authorized to record and maintain audio and video transmissions, data and communications, and shall be the exclusive owner of such property. All Subscriber information and data shall be maintained confidentially by MA.

4. **SERVICE**: Service pursuant to agreement includes all parts and labor, and MA shall service upon Subscriber's request the security system installed in Subscriber's premises between the hours of 9 a.m. and 5 p.m. Monday through Friday, within reasonable time after receiving notice from Subscriber that service is required, exclusive of Saturdays, Sundays and legal holidays. All repairs, replacement or alteration to the security system made by reason of alteration to Subscriber's premises, or caused by unauthorized intrusion, lightning or electrical surge, or caused by any means other than normal usage, wear and tear, shall be made at the cost of the Subscriber. Batteries, electrical surges, lightning\_damage, software upgrades and repairs, communication devices no longer supported by communication pathways, obsolete components and components exceeding manufacturer's useful life are not included in service and will be repaired or replaced at Subscriber's expense. No apparatus or device shall be attached to or connect with the security system as originally installed without MA's written consent.

5. REMOTE SERVICES ACCESS: If Remote Access and or Remote Viewing is included in the Schedule Of Equipment and Services to be installed and services provided by MA, the equipment will transmit data via Subscriber's high speed Internet, cellular or radio communication service to Subscriber's Internet connection device which is compatible with MA's remote services. MA will grant access to server permitting Subscriber to monitor the security system, access the system to arm, disarm and bypass zones on the system, view the remote video camera(s) and control other remote automation devices that may be installed. The remote services server is provided either by MA or a third party. MA shall install the camera(s) in a permissible legal location in Subscriber's premises to permit Subscriber viewing. MA shall have no responsibility for failure of data transmission, unauthorized and shall corruption or access not monitor or view the camera data.

6. WIRELESS AND INTERNET ACCESS CAPABILITIES: Subscriber is responsible for supplying high speed Internet access at Subscriber's premises. MA does not provide Internet service, maintain Internet connection, wireless access or communication pathways, computer, smart phone, electric current connection or supply, or in all cases the remote video server. In consideration of Subscriber making its monthly payments for remote access to the system MA will authorize Subscriber access. MA is not responsible for Subscriber's access to the Internet or any interruption of service or down time of remote access caused by loss of Internet service, radio or cellular or any other mode of communication used by Subscriber to access the system. Subscriber acknowledges that Subscriber's security system can be compromised if the codes or devices used for access are lost or accessed by others and MA shall have no liability for such third party unauthorized access. MA is not responsible for access to the system or router. Wireless systems can be accessed by others, and it is the Subscriber's responsibility to secure access to the system with pass codes and lock out codes. MA is not responsible for access to wireless networks or devices that may not be supported by communication carriers and upgrades to Subscriber's system will be at Subscriber's expense.



## LIMITED WARRANTY ON SALE

7. In the event that any part of the security system becomes defective, or in the event that any repairs are required, MA agrees to make all repairs and replacement of parts without costs to the Subscriber for a period of ninety (90) days from the date of installation. MA reserves the option to either replace or repair the alarm equipment, and reserves the right to substitute materials of equal quality at time of replacement, or to use reconditioned parts in fulfillment of this warranty. This warranty does not include batteries, electrical surges, lightning damage, software upgrades and repairs, communication devices that are no longer supported by communication pathways, obsolete components and components exceeding manufacturer's useful life. MA is not the manufacturer of the equipment and other than MA's limited warranty Subscriber agrees to look exclusively to the manufacturer of the equipment for repairs under its warranty coverage if any. Except as set forth in this agreement, MA makes no express warranties as to any matter whatsoever, including, without limitation, the condition of the equipment, its merchantability, or its fitness for any particular purpose. MA does not represent nor warrant that the security system may not be compromised or circumvented, or that the system will prevent any loss by burglary, hold-up, fire or otherwise; or that the system will in all cases provide the protection for which it is installed. MA expressly disclaims any implied warranties, including not be deemed to create an express warranty unless included in this agreement in writing; that Subscriber is not relying on MA's shall not be liable for consequential damages. Subscriber acknowledges that any affirmation of fact or promise made by MA shall not be deemed to create an express warranty unless included in this agreement in writing; that Subscriber is not relying on MA's skill or judgment in selecting or furnishing a system suitable for any particular purpose and that there are no warranties which extend beyond judgment

## **GENERAL PROVISIONS**

8. **FIRE ALARMS:** Unless the Schedule of Equipment and Services provides for a fire alarm system to code MA makes no representation that the fire alarm equipment meets local code requirements or constitutes a fire alarm system as that term is defined by the Authority Having Jurisdiction [AHJ] over fire alarm systems in Subscriber's premises. If a fire alarm system to code is specified in the Schedule of Equipment and Services then MA will install fire alarm equipment pursuant to AHJ requirements. Subscriber agrees that any equipment required by the AHJ not specified in the Schedule of Equipment and Services shall be an extra to this agreement to be paid for by Subscriber at time said additional equipment is requested.

9. **DELAY IN INSTALLATION:** MA shall not be liable for any damage or loss sustained by Subscriber as a result of delay in installation of equipment, equipment failure, or for interruption of service due to electric failure, strikes, walk-outs, war, acts of God, or other causes, including MA's negligence in the performance of this agreement. The estimated date work is to be substantially completed is not a definite completion date and time is not of the essence.

**10. TESTING OF SECURITY SYSTEM:** Security System, once installed, is in the exclusive possession and control of the Subscriber, and it is Subscriber's sole responsibility to test the operation of the Security System and to notify MA if it is in need of repair. Service if provided is pursuant to paragraph 3.

11. CARE AND SERVICE OF SECURITY SYSTEM: Subscriber agrees not to tamper with, remove or otherwise interfere with the Security System which shall remain in the same location as installed. All repairs, replacement or alteration to the security system made by reason of alteration to Subscriber's premises, or caused by unauthorized intrusion, lightning or electrical surge, or caused by any means other than normal usage, wear and tear, shall be made at the cost of the Subscriber. Batteries, electrical surges, lightning\_damage, software upgrades and repairs, communication devices that are no longer supported by communication pathways, obsolete components exceeding manufacturer's useful life, are not included in warranty or service under paragraph 3 (d) (ii) and will be repaired or replaced at Subscriber's expense. No apparatus or device shall be attached to or connect with the security system as originally installed without MA's written consent. Customer agrees to pay, at least, \$500.00 for any un-returned, leased equipment.

12. ALTERATION OF PREMISES FOR INSTALLATION: MA is authorized to make preparations such as drilling holes, driving nails, making attachments or doing any other thing necessary in MA's sole discretion for the installation and service of the security system, and MA shall not be responsible for any condition created thereby as a result of such installation, service, or removal of the security system, and Subscriber represents that the owner of the premises, if other than Subscriber, authorizes the installation of the security system under the terms of this agreement.

**13.** SUBSCRIBER'S DUTY TO SUPPLY ELECTRIC AND TELEPHONE SERVICE: Subscriber agrees to furnish, at Subscriber's expense, all 110 Volt AC power, electrical outlet, ARC Type circuit breaker and dedicated receptacle, internet connection, high speed broadband cable or DSL and IP Address, telephone hook-ups, RJ31x Block or equivalent, as deemed necessary by MA.

14. LIEN LAW: MA or any subcontractor engaged by MA to perform the work or furnish material who is not paid may have a claim against purchaser or the owner of the premises if other than the purchaser which may be enforced against the property in accordance with the applicable lien laws.

15. **INDEMNITY/WAIVER OF SUBROGATION RIGHTS/ASSIGNMENTS:** Subscriber agrees to indemnify and hold harmless MA, its employees, agents and subcontractors, from and against all claims, lawsuits, including those brought by third-parties or by Subscriber, including reasonable attorneys' fees and losses, asserted against and alleged to be caused by MA's performance, negligence or failure to perform any obligation under this agreement. Parties agree that there are no third party beneficiaries of this agreement. Subscriber



on its behalf and any insurance carrier waives any right of subrogation Subscriber's insurance carrier may otherwise have against MA or MA's subcontractors arising out of this agreement or the relation of the parties hereto. Subscriber shall not be permitted to assign this agreement without written consent of MA. MA shall have the right to assign this agreement and shall be relieved of any obligations herein upon such assignment.

16. EXCULPATORY CLAUSE: MA and Subscriber agree that MA is not an insurer and no insurance coverage is offered herein. The security equipment and MA's services are designed to reduce certain risks of loss, though MA does not guarantee that no loss will occur. MA is not assuming liability, and, therefore, shall not be liable to Subscriber for any loss, data corruption or inability to retrieve data, personal injury or property damage sustained by Subscriber as a result of intrusion, burglary, theft, hold-up, fire, equipment failure, smoke, or any other cause whatsoever, regardless of whether or not such loss or damage was caused by or contributed to by MA's negligent performance to any degree in furtherance of this agreement, any extra contractual or legal duty, strict products liability, or negligent failure to perform any obligation pursuant to this contract or any other legal duty. In the event of any loss or injury to any person or property, Subscriber agrees to look exclusively to Subscriber's insurer to recover damages. Subscriber releases MA from any claims for contribution, indemnity or subrogation.

17. INSURANCE: The Subscriber shall maintain a policy of public liability, property damage, burglary and theft insurance under which MA is named as additional insured. MA shall not be responsible for any portion of any loss or damage which is recovered or recoverable by the Subscriber from insurance covering such loss or damage or for such loss or damage against which the Subscriber is indemnified or insured. In the event of any loss or injury to any person or property, Subscriber agrees to look exclusively to Subscriber's insurer to recover damages. Subscriber shall obtain insurance to cover any loss the security services are intended to detect to one hundred percent of the insurable value, and Subscriber and all those claiming rights under Subscriber waive all rights against MA and its subcontractors for loss or damages caused by burglary, theft, water, smoke, fire or other perils intended to be detected by the security services or covered by insurance to be obtained by Subscriber, except such rights as they may have to the proceeds of insurance.

18. LIMITATION OF LIABILITY: Subscriber agrees that should there arise any liability on the part of MA as a result of MA's negligent performance to any degree or negligent failure to perform any of MA's obligations pursuant to this agreement or any other legal duty, equipment failure, or strict products liability, that MA's liability shall be limited to the sum of \$250.00 or 5% of the sales price or 6 times the aggregate of monthly payments for services being provided at time of loss, whichever is greater. If Subscriber wishes to increase MA's amount of limitation of liability, Subscriber may, as a matter of right, at any time, by entering into a supplemental agreement, obtain a higher limit by paying an annual payment consonant with MA's increased liability. This shall not be construed as insurance coverage.

19. LIQUIDATED DAMAGES: The parties agree that in the event Subscriber suffers damages as a result of MA's negligence to any degree or failure to perform any obligation, it would be impractical and extremely difficult to anticipate or fix actual damages. Therefore, Subscriber agrees that should there arise any liability on the part of MA, Subscriber agrees to accept \$250.00, or the amount provided for in paragraph 23, whichever is greater, as liquidated damages in complete satisfaction of such liability and MA is released and discharged from any further liability.

**20. LEGAL ACTION:** The parties agree that due to the nature of the services to be provided by MA, the payments to be made by the Subscriber for the term of the services part of this agreement form an integral part of MA's anticipated profits; that in the event of Subscriber's default it would be difficult if not impossible to fix MA's actual damages. Therefore, in the event Subscriber defaults in any payment or charges to be paid to MA, the balance of all payments for the entire term herein shall immediately become due and payable, and Subscriber shall be liable for 80% thereof as liquidated damages and MA shall be permitted to terminate all its services, including but not limited to terminating monitoring service, under this agreement and to remotely re-program or delete any programming without relieving Subscriber of any obligation herein.

If MA prevails in any litigation or arbitration between the parties, Subscriber shall pay MA's legal fees. In any action commenced by MA against Subscriber, Subscriber shall not be permitted to interpose any counterclaim beyond those explicitly authorized by Mississippi Code § 75-24-15. The parties agree that they may bring claims against the other only in their individual capacity, and not as a class action plaintiff or class action member in any purported class or representative proceeding. Subject to Subscriber's right to bring any claim against MA for up to \$1,000 in small claims court having jurisdiction, any dispute between the parties or arising out of this agreement, including issues of arbitrability, shall, at the option of any party, be determined by arbitration before a single arbitrator administered by Arbitration Services Inc., under its Arbitration Rules www.ArbitrationServicesInc.com, except that no punitive damages Mail delivered by the U.S. Postal Service addressed to the party's address in this agreement or another address provided by the party in writing to the party making service. Subscriber submits to the jurisdiction and laws of Mississippi and agrees that any litigation or arbitration between the parties must be commenced and maintained in the county where MA's principal place of business is located. The parties waive trial by jury in any action between them unless prohibited by law. Any action by Subscriber against MA must be commenced within one year of the accrual of the cause of action or shall be barred unless prohibited by law. All actions or proceedings against MA in respect to other services rendered in connection with this agreement shall be deemed to have merged in and be restricted to the terms and conditions of this agreement, and this consent to arbitrate shall survive the termination of this agreement.

21. MA'S RIGHT TO SUBCONTRACT SPECIAL SERVICES: Subscriber agrees that MA is authorized and permitted to subcontract any services to be provided by MA to third parties who may be independent of MA, and that MA shall not be liable for any loss or damage sustained by Subscriber by reason of fire, theft, burglary or any other cause whatsoever caused by the negligence of third parties, except that MA shall not obligate Subscriber to make any payments to such third parties. Subscriber appoints MA to act as Subscriber's agent with respect to such third parties, except that MA shall not obligate Subscriber to make any payments to subcriber to make any payments to such third parties. Subscriber acknowledges, that this agreement, and particularly those paragraphs relating to MA's disclaimer of warranties, excemption from liability, subcontractors and central offices of MA.

22. NON-SOLICITATION: Subscriber agrees that it will not solicit for employment for itself, or any other entity, or employ, in any capacity, any employee of MA assigned by MA to perform any service for or on behalf of Subscriber for a period of two years after MA has completed providing service to Subscriber. In the event of Subscriber's violation of this provision, in addition to injunctive relief, MA





shall recover from Subscriber an amount equal to such employee's salary based upon the average three months preceding employee's termination of employment with MA, times twelve, together with MA's counsel and expert witness fees.

23. FALSE ALARMS/PERMIT FEES: Subscriber is responsible for all alarm permits and fees, agrees to file for and maintain any permits required by applicable law and indemnify or reimburse MA for any fines relating to permits or false alarms. MA shall have no liability for permit fees, false alarms, false alarm fines, police or fire response, any damage to personal or real property or personal injury caused by police or fire department response to alarm, whether false alarm or otherwise, or the refusal of the police or fire department to respond. In the event of termination of police or fire response by the municipal police or fire department this agreement shall remain liable for all payments provided for herein. Should MA be required by existing or hereafter enacted law to perform any service or furnish any material not specifically covered by the terms of this agreement Subscriber agrees to pay MA for such service or material.

24. FAIR CREDIT REPORTING ACT: In compliance with the Fair Credit Reporting Act ("FCRA"), the Subscriber hereby authorizes MA to obtain a consumer credit report. Subscriber has the right, by contacting the provider of this information, to dispute the information on the report or request additional disclosures as provided under Section 606 of the FCRA. Written request must be given from the Subscriber to MA to request additional credit information. Subscriber releases all persons involved in the credit investigation from liability in connection with such investigation.

**25. SECURITY INTEREST/COLLATERAL:** To secure Subscriber's obligations under this agreement Subscriber grants MA a security interest in the security equipment installed by MA and MA is authorized to file a financing statement.

26. FULL AGREEMENT/SEVERABILITY: This agreement along with the Schedule of Equipment and Services constitutes the full understanding of the parties and may not be amended, modified or canceled, except in writing signed by both parties, except MA's requirements regarding items of protection provided for in this agreement imposed by Authority Having Jurisdiction. Subscriber acknowledges and represents that Subscriber has not relied on any representation, assertion, guarantee, warranty, collateral agreement or other assurance, except those set forth in this Agreement. Subscriber hereby waives all rights and remedies, at law or in equity, arising, or which may arise, as the result of Subscriber's reliance on such representation, assertion, guarantee, warranty, collateral agreement or other assurance. Should any provision of this agreement be deemed void, the remaining parts shall not be affected. This agreement shall run concurrently with and shall not terminate or supersede any existing agreement between the parties unless specified herein.